

RENEE PUCHALSKI

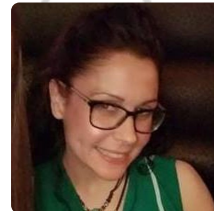
UX/UI Designer

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Scranton, PA



SUMMARY

In 2021, I decided to brush up on my technical skills. I obtained a Google IT Support Professional Certificate online, and proceeded by taking the Google UX Design Certificate course. You will find a link to my UXfolio on my website, everglowingsouls.com.

EDUCATION

M.B.A.

University of Scranton

2004 - 2005 Scranton, Pennsylvania

GPA

3.7 / 4.0

B.S. Computer Science

University of Scranton

2000 - 2004

EXPERIENCE

Technical Analyst

C3i

2014 - 2016 Pittston, PA

- Assisted customers with questions or issues regarding IT related activity.
- Analyzed the nature of queries and customer problems.
- Provided suitable IT solutions within satisfactory timescales.

Systems Analyst/Junior UX Designer

Booz Allen Hamilton

2006 - 2008 McLean, VA

- Worked in a fast-paced environment on multiple teams with over 5 government clients.
- Managed the development aspects of enhancing a client's website. Took responsibility for providing technical guidance to team members and ensuring development task deadlines were met.
- Gathered system requirements and conducted a system analysis for the design of a client's course evaluation system.
- Performed a website taxonomy analysis to make navigation more intuitive.
- Involved in system test scenario creation, execution and reporting.

Web Developer

FunInScranton.com

2002 - 2003 Clarks Summit, PA

- Participated in the design and development of websites for local businesses and restaurants.
- Attended sales meetings on a weekly basis.

Web Developer

University of Scranton

2002 - 2003 Scranton, PA

- Developed department and professor websites.
- Created and enhanced online courses in digital Blackboard.

SKILLS

Design

User Research

Taxonomy Analysis

Project Planning

Usability Studies

Journey Mapping

Storyboarding

Wireframes

Prototyping

Competitive Auditing

System Testing

UAT

Design Applications

Web Services

Wordpress

Figma

Visio

Miro

Photoshop

Dreamweaver

WYSIWYG Editor

XD

Microsoft Project

Excel

Development

Java

HTML

CSS

JavaScript

IT Skills

Active Directory

Operating Systems

Security

System Administration

Troubleshooting

Networking

TRAINING / COURSES

Google UX Design Certificate

Google via Coursera, May 2022 - Present

Google IT Support Certificate

Google via Coursera, Nov 2021 - Mar 2022